3Mega CMOS Camera ID3MB-CL (B/W) ID3MC-CL (COLOR)

Technical Manual

iDule Corporation

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1. Product Outline

ID3MB-CL/ID3MC-CL is a Camera Link interfaced and 3Mega resolution camera module. 3Mega pixels CMOS sensor with diagonal length 8.9mm is utilized. Entire pixels can be read out within 1/55.6s at 3Tap Base Configuration output.

Feat	tures				
	Global Shutter CMOS sensor is utilized.				
	Camera Link Base Configuration is suppo	orted.			
	Fixed trigger shutter mode, pulse width t	trigger shutter mode	e are operable.		
	Full frame rates are as follows.				
	2Tap Base Configuration 85MHz	51.7fps	8bit/10bit/12bit		
	2Tap Base Configuration 66MHz	40.2fps	8bit/10bit/12bit		
	3Tap Base Configuration 66MHz	55.6fps	8bit		

2. Handling Precautions

The camera must not be used for any nuclear equipment or aerospace equipment with which mechanical failure or malfunction could result in serious bodily injury or loss of human life. Our warranty does not apply to dameges or defects caused by irregular and /or abnormal use of the product.

Please observe all warnings and cautions stated below.

Our warranty does not apply to damages or malfunctions caused by neglecting these precautions.

Do not use or store the camera in the following extreme conditions:

- Extremely dusty or humid places.
- Extremely hot or cold places (operating temperature -5°C to +45°C).
- Close to generators of powerful electromagnetic radiation such as radio or TV transmitters.
- Places subject to fluorescent light reflections.
- Places subject to unstable (flickering, etc.) lighting conditions.
- Places subject to strong vibration.
- · Remove dust or dirt on the surface of the lens with a blower.
- · Do not apply excessive force or static electricity that could damage the camera.
- Do not shoot direct images that are extremely bright (e.g., light source, sun, etc.), and when camera is not in use, put the lens cap on.
- Confirm the mutual ground potential carefully and then connect the camera to monitors or computers. AC leaks from the connected devices may cause damages or destroy the camera.
- Do not apply excessive voltage. (Use only the specified voltage.) Unstable or improper power supply voltage may cause damages or malfunction of the camera.
- The voltage ripple of camera power DC $+12V\pm10\%$ shall be within ±50 mV. Improper power supply voltage may cause noises on the video signals.
- The rising time of camera power supply voltage shall be less than +10V, Max 60ms. Please avoid noises like chattering when rising.

3. **Specification**

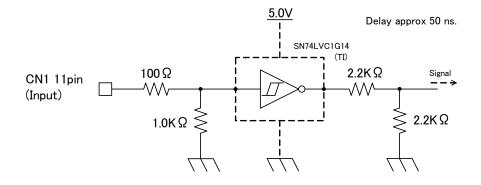
3.1.General Specification

(1)	Image Sensor	Туре	Diagon	al length 8.9mm Globa	Shutter (SONY IMX265)
		Effective Pixel Number	2064(H	I) x 1554(V)	pro
		Cell Size	3.45µm	n(H) x 3.45µm(V)	
		Image Circle	Ф8.91n		5.36 (単位:mm)
(2)	Video Output	Pixel CLK	85MHz	(2Tap) / 66MHz (2Tap/	/3Tan)
(2)	Frequency			l) x 1544(V)	31ap)
		2Tap Base Configuration	200 1(1	51.7fps: 85MHz	1039(H) x 1577(V) : with Blanking
		2 rap base configuration		40.2fps: 66MHz	1035(11) X 1377(V) : With Blanking
		3Tap Base Configuration		55.6fps	752(H) x 1577(V) : with Blanking
(3)	Video Output	2Tap Base Configuration			
` /	·	3Tap Base Configuration			
(4)	Output Format	Sensor AD	12bit		
		Camera Link	8bit / 1	Obit / 12bit (3Tap Base	Configuration: 8bit fixed)
(5)	Sensitivity	B/W	F5.6	2000lx	
		Color	F4	2000lx	
		(at shutter speed 1/51.7s	s(OFF),	Gain OdB, 2Tap Base	Configuration 85MHz)
(6)	Minimum	B/W	F1.4	7lx	
	Illumination	Color	F1.4	14lx	
		(at shutter speed 1/51.79	s(OFF),	Gain +12dB, 2Tap Ba	se Configuration 85MHz)
(7)	Power Requirements	DC+12V±10% (12pin	/ PoCL)		
(8)	Power Consumption	typ 1.5 W			
		max 1.8 W			
(9)	Dimensions	H:29.0mm W:29.0mm D	:29.0mr	m excluding projection	1
<u> </u>	Weights	Approx. 50g			
	Lens Mount	C Mount			
	Gain	0dB ~ +12dB	00 (07		
(13)	Shutter Speed	OFF(1/51.7s) ~ 1/390	-		
		OFF(1/40.2s) ~ 1/340	•	•	
(14)	Slow Shutter	OFF(1/55.6s) \sim 1/400 OFF(1/51.7s) \sim 4.94s(•	
(14)	Slow Shutter	OFF(1/40.2s) \sim 4.34s(
		OFF(1/55.6s) ~ 4.60s		=	
(15)	Trigger Mode	Fixed Trigger Shutter Mo			er Mode
	Partial Scan	Full Frame ~ 4 Line (4			Partial Area: 1area
	Safety/				7+A1:2011 for Emission
(-/)	Quality Standards				
	,	To be applied for EN61000-6-2:2005 for Immunity RoHS: Conform to RoHS			
(18)	Durability		200 Hz,	98m/s ² (10G), X,Y and	Z directions (120 min for each direction)
	·				ith 980m/s ² (100G) for $\pm X$, $\pm Y$, $\pm Z$, 6 directions.
			out pac		, , , , , ,
(19)	Environment	•		50°C Humidity 0 ~ 90	%RH
		· ·		55°C Humidity 0 ~ 90	

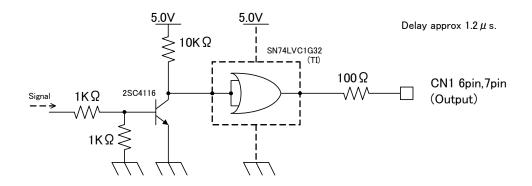
3.2.Camera Output Signal Specification

(1)Video Output Data	Effective Video Output	2064(H) × 1544(V)	(at Full Frame Scan Mode)
(2)Sync Signal Output	EVAL FVAL DVA SP(Exposure Signal)	Camera Link (LVDS)	
(3)Camera Control Signal Input	CC2·CC3·CC4	Camera Link Input(LVDS)	
(4)Trigger Input	Polarity	Positive/Negative Selectable	(Address 05)
	Pulse Width	1HD(Min:15.758us) ~Approx 2 frames	
	CC1	Camera Link Input (LVDS)	(Address 06: ⇔CN1)
(5)Serial	SerTC	Camera Link (LVDS)	(Serial to Camera)
Communication	SerTFG		(Serial to Frame Grabber)
(6)Video Signals	White Clip Level	FFEh	(at Gain 0dB, 12bit)
	Setup Level	under 060h	
	Dark Shading	Both horizontal and vertical should be under 00Fh	
(7)Trigger in CN1	CN1: 11 pin	Low1.4V(max),High3.3V~5.0V	
(8)Exposure out CN1	CN1: 6 pin	Low0.55V(max),High3.8V(min)	
(9)FVAL out CN1	CN1: 7 pin	Low0.55V(max),High3.8V(min)	

Trigger in CN1

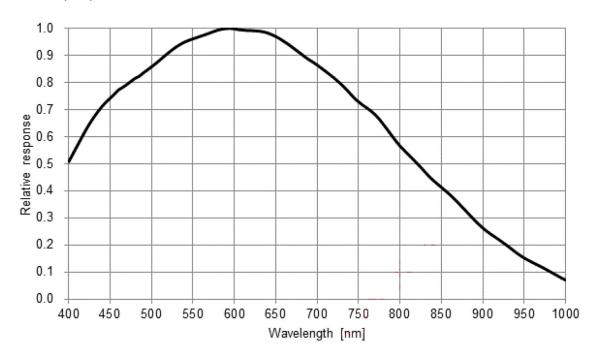


Exposure / FVAL out CN1

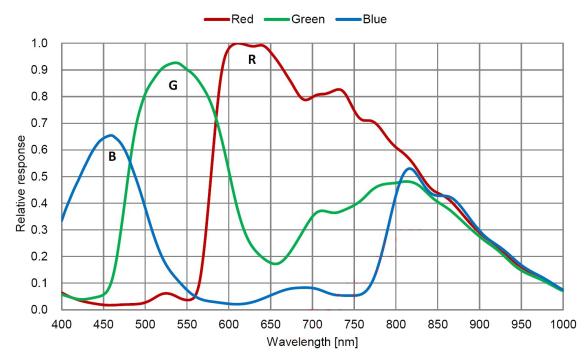


3.3. Spectral Response (Representative Value)

ID3MB-CL (B/W)

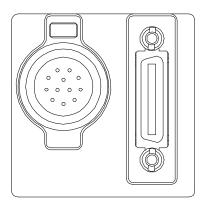


ID3MC-CL (Color)



4. Connector

4.1.Camera Link 12226-1100-00PL(3M)



Connector (P1)

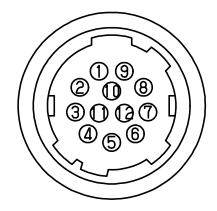
PIN		PIN	
NO		NO	
1	+12V(PoCL)	14	GND
2	X0-	15	X0+
3	X1-	16	X1+
4	X2-	17	X2+
5	Xclk-	18	Xclk+
6	X3-	19	X3+
7	SerTC+	20	SerTC-
8	SerTFG-	21	SerTFG+
9	CC1- (Trigger IN -)	22	CC1+ (Trigger IN +)
10	CC2+	23	CC2-
11	CC3-	24	CC3+
12	CC4+	25	CC4-
13	GND	26	+12V(PoCL)

4.2.Power LED

Camera turns on LED light, when it is supplied electricity from the frame Grabber board.

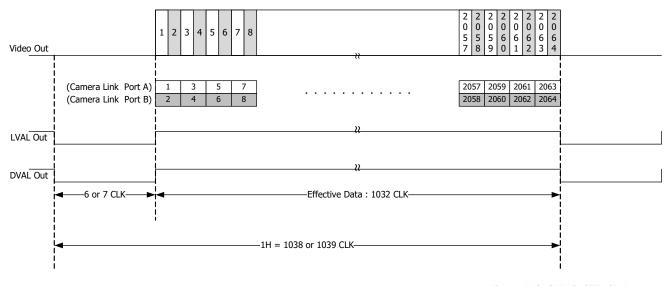
4.3.12pin Connector HR10A-10R-12PB(72) HIROSE

PIN NO	
1	GND
2	Power Input (DC+12V)
3	GND
4	NC
5	GND
6	FVAL out
7	Exposure out
8	GND
9	NC
10	NC
11	Trigger in
12	GND



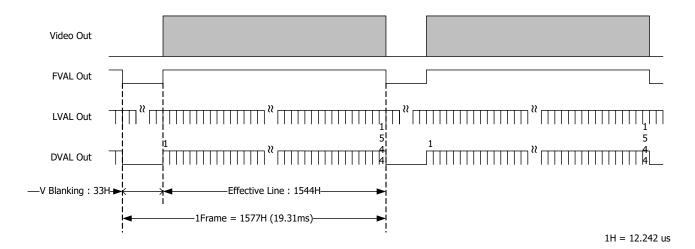
5. Timing Chart

5.1. Horizontal Synchronous Signals Timing (2Tap Base Configuration:85MHz)

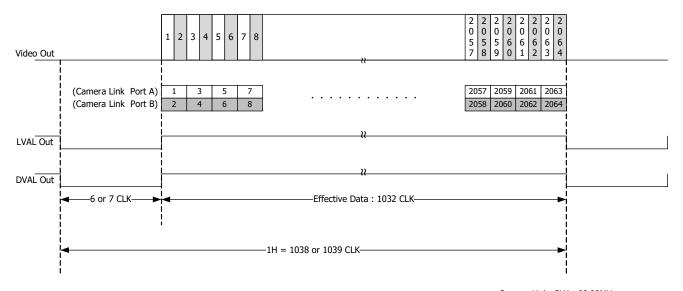


Camera Link CLK: 84.857143MHz (Clock count per 1frame: 1638278)

5.2. Vertical Synchronous Signals Timing (2Tap Base Configuration: 85MHz)

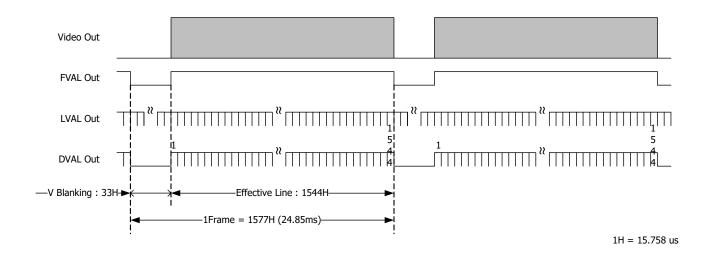


5.3. Horizontal Synchronous Signals Timing (2Tap Base Configuration:66MHz)

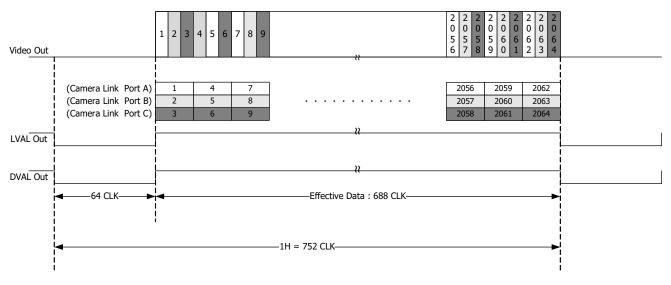


Camera Link CLK: 66.00MHz (Clock count per 1frame: 1640080)

5.4. Vertical Synchronous Signals Timing (2Tap Base Configuration:66MHz)

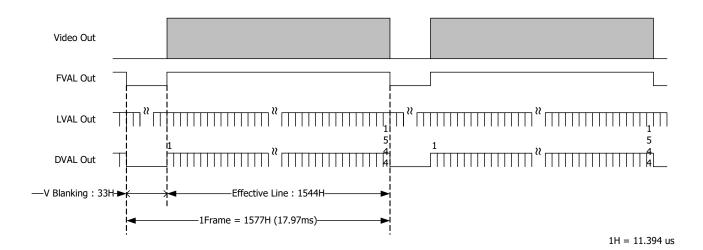


5.5. Horizontal Synchronous Signals Timing (3Tap Base Configuration:66MHz)



Camera Link CLK: 66.00MHz (Clock count per 1frame: 1185904)

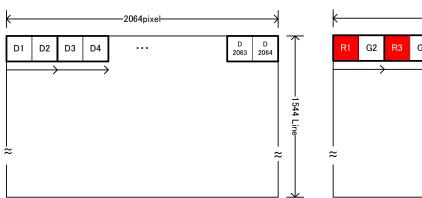
5.6. Vertical Synchronous Signals Timing (3Tap Base Configuration:66MHz)

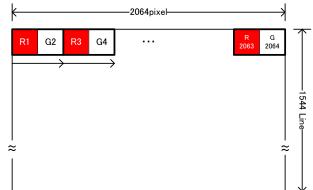


5.7.Output Format

2Tap Base Configuration ID3MB-CL

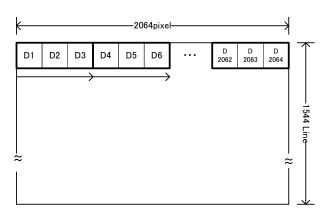
ID3MC-CL

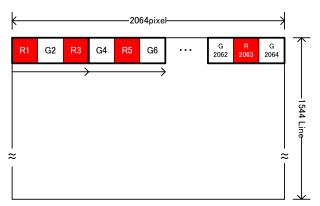




3Tap Base Configuration ID3MB-CL

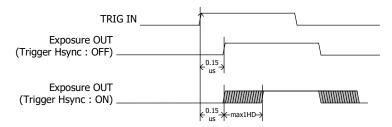
ID3MC-CL





5.8. Fixed Trigger Shutter Mode

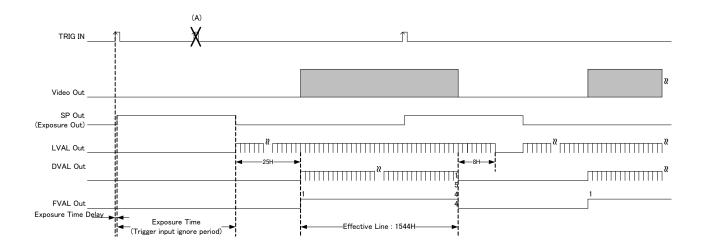
- ☐ This is the mode to start exposure with external input trigger signals, and set the exposure time with serial commands.
- Delay time (Exposure Time Delay) from detecting trigger edge in the camera to starting exposure is as below.



- (1) Trigger Hsync Mode OFF : 0.15 us fixed
- (2) Trigeer Hsync Mode ON : 0.15 us + max1HD
 - •2Tap Base Configuration 85Mz
 - 2Tap Base Configuration 66Mz
 - 3Tap Base Configuration

- 0.15us + max 1HD (12.242us)
 - max 1HD (15.758us)
 - max 1HD (11.394us)
- ☐ Triggers can be accepted even when outputting video signals.

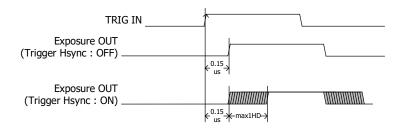
 However, trigger signals for exposure to start the next video output prior to the completion of video transmission for the prior video output signals can not be accepted.
- ☐ Trigger input during exposure time should be ignored. (Refer to the below A)



 $(Caution) \ \ Trigger \ Hsync \ Mode \ \ is \ available: Change \ the \ function \ -> SAVE-> Camera \ restart$

5.9. Pulse Width Trigger Shutter Mode

- ☐ This is the mode to start exposure with external input trigger signals, and set the exposure time with pulse width of the trigger signals.
- ☐ Delay time (Exposure Time Delay) from detecting trigger edge in the camera to starting exposure, and from detecting trigger end edge to completing exposure is as below.



- (1) Trigger Hsync Mode OFF : 0.15 us fixed
- (2) Trigeer Hsync Mode ON : 0.15 us + max1HD
 - 2Tap Base Configuration 85Mz

2Tap Base Configuration 66Mz

3Tap Base Configuration

0.15us max 1HD (12.242us)

max 1HD (15.758us)

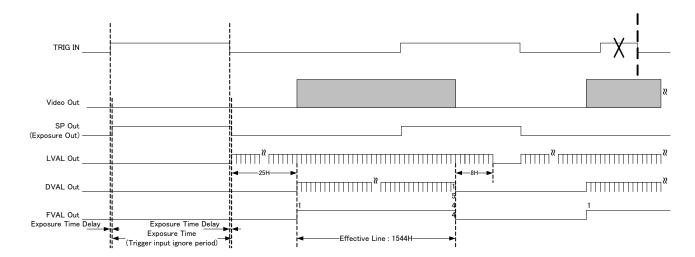
max 1HD (11.394us)

☐ Pulse width is min. 1HD (min) to approx. 2 frames.

Functionally, there is no upper limitation, but noises such as dark noises and shadings may be noticeable at long time exposure.

 \square Triggers can be accepted even when outputting video signals.

However, trigger signals for exposure to start the next video output prior to the completion of video transmission for the prior video output signals can not be accepted.



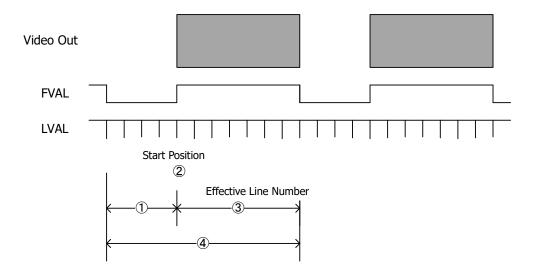
6. Partial Scan Mode

 $\ \square$ 1 partial area can be set by serial commands.

Partial Scan Setting

Partial Scan Start Position Address: 40 - 41
Partial Scan Effective Line Number Address: 50 - 51

Example



① : V Blanking : 33H fixed
 ② : Partial Scan Start Position : 120H
 ③ : Partial Scan Effective Line Number : 400H

④ : Total Lines : 433H(①+③)

	When setting several partial scan areas, please set the start position and effective lines ->4 \times n.
	Total Lines
:	= V blanking line number (33H fixed) + Partial Scan Effective line numbers
	Note that "Sum total of partial effective line numbers (expect V blanking lines) < 1544 should be met.
	Frame Rate = 1 / (Total lines x Time for 1 line)
	Time for 1 line = 12.242us(2Tap:85MHz) / 15.758us(2Tap:66MHz) / 11.394us(3Tap)

☐ Example

			Frame Rate	
Effective lines	Effective lines Total Lines	2Tap Base Configuration 85MHz	2Tap Base Configuration 66MHz	3Tap Base Configuration
4H(min)	37H	2207fps	1715fps	2372fps
12H	45H	1815fps	1410fps	1950fps
100H	133H	614fps	477fps	659fps
400H	433H	188fps	146fps	202fps
•				
800H	833H	98fps	76.1fps	105fps
1080H	1113H	73.3fps	57fps	78.8fps
1200H	1233H	66.2fps	51.4fps	71.1fps
1544H(max)	1577H	51.7fps	40.2fps	55.6fps

7. Remote Communication

Communication Settings	
Baud Rate	:9600bps (Initial Setting)
Data	:8bit
Stop bit	:1bit
Parity	: None
XON / XOFF	: No Control

Send Command Format (Host to Camera)

If send a command, set the command and parameter between STX and ETX.

STX	Command	Parameter(ASCII code)	ETX
(02H)	(2byte)	(20H-7FH)	(03H)

Return Command Format (Camera to Host)

Normally, a camera returns a control code which is ACK or NAK.

If return value has a text message, the message is between STX and ETX.

ACK	· · · Succeed
(06H)	

NAK	• • •	Fail
(15H)		

STX	command	parameter(ASCII code)	ETX
(02H)	(2byte)	(2FH- 7FH)	(03H)

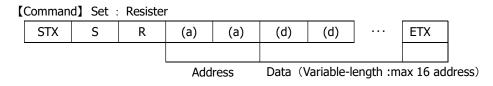
· · · return message

Command list

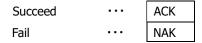
Command	Function				
SR	Set some values of resister				
GR	Get some values of resister				
SU	Set a user's data				
GU	Get a user's data				
CS	Save all configurations				
CR	Restore all configurations				
QM	Get a model name				
QS	Get a serial number				
QV	Get a firmware version				
QE	Get a detail of error information				

7.1.Command Specifications

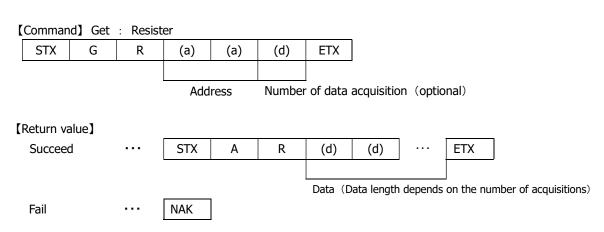
1) Set some values of resister







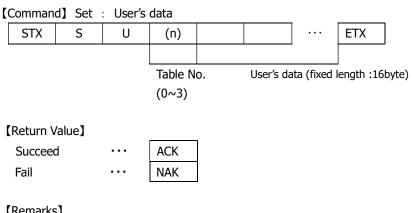
2) Get some value of resister



[Remarks]

The command gets some value of register of the specified address. The number of the acquisition is between 0 and F (Hexadecimal).

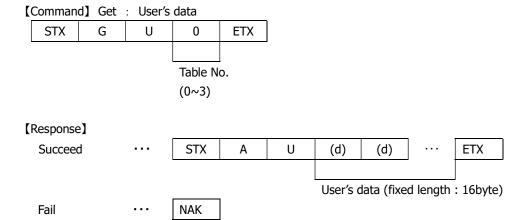
If appoint '0' at the address, the command send data of 16 address. If the command is omitted at the address, the command send an address.



[Remarks]

The commands, sets free data on the specified register, and can use 4 tables (1 table : 16 characters).

4) Get User's data



[Command] Config	guration	: Save							
STX C	S	ETX							
[Return Value]									
Succeed	•••	ACK							
Fail	•••	NAK							
6) Restore all confi	guration	S							
[Command] Config	guration	: Restore	9						
STX C	R	ETX							
*After executin	g the co	mmand, re	estart the	e camera.					
[Return Value]									
Succeed		ACK							
Fail	•••	NAK							
7) Get a model nar	me								
(Command) Query	/ : Mode	el name							
STX Q	М	ETX							
[Return Value]									
Succeed		STX	R	М	(d)	(d)		ETX	
							I		
					Model r	name (Fix	ed lengt	⊐ th:16byte)	
Fail		NAK				•	5	, ,	
8) Get a serial num	nber								
(Command) Query									
STX Q	S	ETX							
[Return Value]					1	ı	1		
Succeed	•••	STX	R	S	(d)	(d)		ETX	
					Serial N	lumber(F	ixed leng	gth:8byte)	
Fail	• • •	NAK							

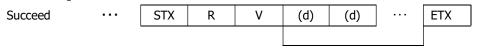
5) Save all configurations

9) Get a firmware version

Command Query : Version

STX Q V ETX

[Return Value]



Version information (fixed length:8byte)

Fail ··· NAK

10) Get a detail of error information

 Command
 Query
 : Error

 STX
 Q
 E
 ETX

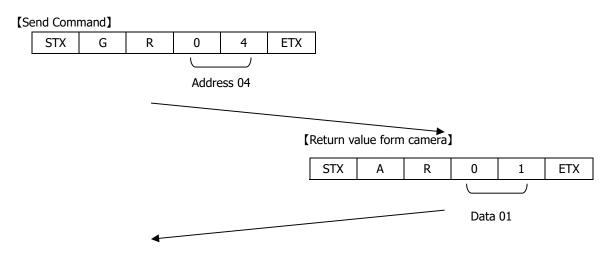
[Return Value]



Kind			Detail			
0:	No Error	00:	Normal result			
1:	Communication Protocol	00:	The command is undefined.			
	Error	01:	The command length is more than defined.			
		02:	The address is undefined.			
		03:	The value of data is undefined.			
		04:	The length is more than defined.			
		05:	The table number is undefined.			
		06:	The string of user data was abnormal.			
2:	2: Internal Control Error 0		Internal control is abnormal.			
			A read only address was written by the command.			
		02:	A protected address was written by the command.			
		03:	Out of range address was written by the command.			
		04:	The selected table number is abnormal.			
		05:	The value of the man acquisition area is abnormal.			
		06:	A function is not implemented.			

7.2.Control Example

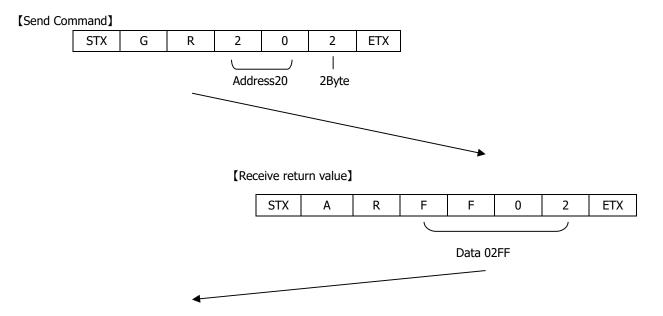
1) How to check trigger shutter mode. (The command gets a value from address 04)



[Receive Return Value]

The camera is working with a trigger shutter mode, because the command received a 01 from the camera.

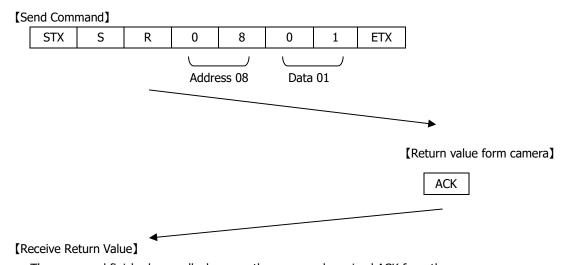
2) How to check trigger shutter mode. (The command gets consecutive 2 bytes values from address 20)



[Receive return value]

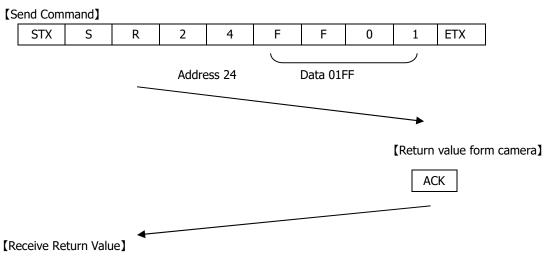
The shutter mode of camera is working +12dB, because the command received a 02FF(767) from the camera.

3) How to set partial scan mode. (The command sets 01 for address 08)



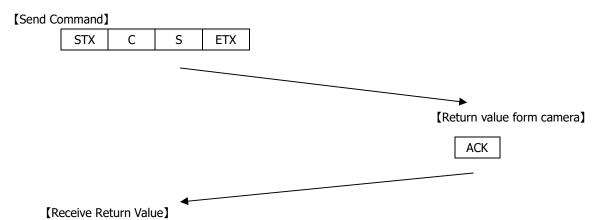
The command finished normally, because the command received ACK from the camera. $\begin{tabular}{ll} \hline \end{tabular}$

4) How to set 01FF for manual shutter. (The command set 01FF for address 24)



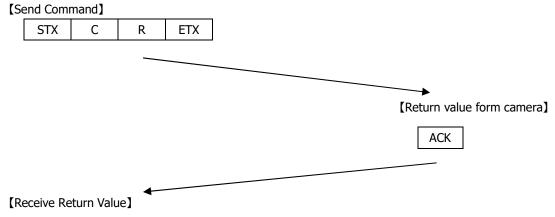
The command finished normally, because the command received ACK from the camera.

5) How to save configurations of a camera. (The command send CS)



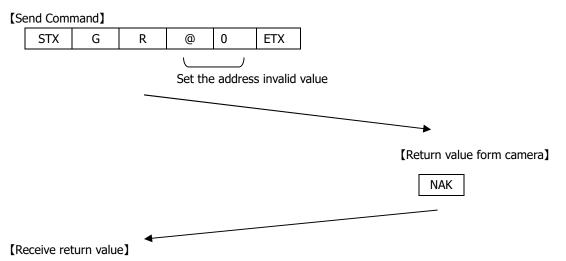
The command finished normally, because the command received ACK from the camera.

6) How to restore the camera to initial settings. (The command send CR)



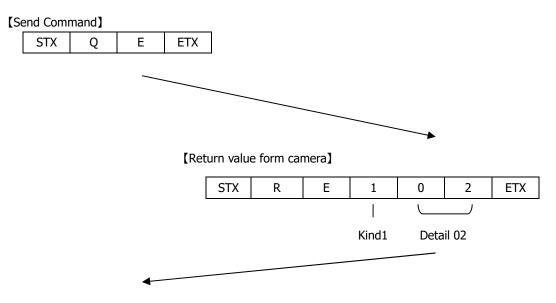
The command finished normally, because the command received ACK from the camera.

7) How to get detail of a communication error.



The command finished abnormally, because the command received 'NAK' from the camera.

When the command did not finish normally, retry to send command or send to get detail of a detail error command.



[Receive Return Value]

The 'GR' command accessed invalid address, because the error command received kind '1' and detail '02'.

8. Function Setting

Function	Address(Hex)			Data(Hex)				
Preset-Shutter	01		2Tap Base	2Tap Base	3Tap Base			
			Configuration 85MHz	Configuration 66MHz	Configuration			
		00:	1/51.7s(OFF)	1/40.2s(OFF)	1/55.6s(OFF)			
		01:	1/75s	1/75s	1/75s			
		02:	1/150s	1/150s	1/150s			
		03:	1/350s	1/350s	1/350s			
		04:	1/500s	1/500s	1/500s			
		05:	1/1000s	1/1000s	1/1000s			
		06:	1/2500s	1/2500s	1/2500s			
		07:	1/5000s	1/5000s	1/5000s			
		08:	1/7500s	1/7500s	1/7500s			
		09:	1/10000s	1/11000s	1/10000s			
		0A:	1/16000s	1/13000s	1/17000s			
		0B:	1/20000s	1/16000s	1/21000s			
		0C:	1/26000s	1/22000s	1/27000s			
		0D:	1/39000s	1/34000s	1/40000s			
		0E:	1/39000s	1/34000s	1/40000s			
		0F:	Manual Shutter (Addre	l ·	1, 10000			
White Balance	02	00:	THRU	.552 1 25)				
(Color model)	02	01:	3200K					
(Color Model)		02:	THRU(Spare)					
		03:	Manual White Balance					
Trigger Mode	04	00:	Normal (Trigger OFF)					
rrigger Flode		01:	Fixed Trigger (Address 01: set a shutter speed)					
		02:	Pulse width Trigger					
Trigger Polarity	05	00:	Positive Positive					
rrigger Foldrity	03	01:	Negative Negative					
Triggor Input	06	00:						
Trigger Input	06	01:	CC1 12pin Connector (11pin- in)					
Classe Classettan	0.7				. DEE Time of Evens			
Slow Shutter	07	0 - FF:	min:0(0H) - max:255(l	rrn) U: UFF, 255:	+255 Time of Frame			
			2Tap Base Configuration 85MHz : 19.31ms					
		1 '		on 66MHz : 24.85ms				
			1 '					
Partial Scan	08	00:	3Tap Base Configuration: 17.97ms Full Frame					
railiai Stall	00	00:	Partial Scan					
Output Mada	0A	00:		on QEMH-				
Output Mode (* 1)	UA		2Tap Base Configuration 85MHz					
· · · /		01:	3Tap Base Configuration 66MHz					
Output (bit)	OP	02:	2Tap Base Configuration	טוויוססויורע				
Output (bit)	ОВ	00:	8bit					
		01:	10bit					
		02:	12bit					

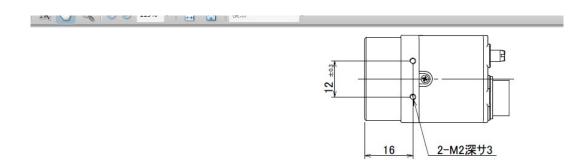
Function	Address(Hex)		Data(Hex)
Baud Rate	10	00:	9600bps
(*2)		01:	19200bps
		02:	38400bps
		03:	57600bps
		04:	115200bps
Flip / Reverse	18	00:	Normal
		01:	Flip
		02:	L – R Reverse
		03:	Flip & L-R Reverse
LED ON/OFF	1B	00:	OFF
		01:	ON
Manual Gain	20-21	0 - 78:	min:0(0H) - max:120(78H) 0: x1(0dB), 120: x4(+12dB)
Manual Shutter	24-25	LLHH:	min:0(0H) - max:1567(61FH)
			2Tap Base Configuration 85MHz Shutter time = 13.73us + (1568 - (setting value))×12.242us min:0=19.21ms(1/51.7s) , max:2079=25.97us(1/39000s) 2Tap Base Configuration 66MHz Shutter time = 13.73us + (1568 - (setting value))×15.758us min:0=24.72ms(1/40.2s) , max:1567=29.49us(1/34000s)
Manual White Balance R	28-29	LLHH:	3Tap Base Configuration Shutter time = 13.73us + (1568 - (setting value))×12.242us min:0=17.88ms(1/55.6s) , max:2079=25.12us(1/40000s) min:0(0H) - max:767(2FFH) 0: x1(0dB), 767: x4(+12dB)
(Color)			
Manual White Balance G (Color)	2A-2B	LLHH:	min:0(0H) - max:767(2FFH) 0: x1(0dB), 767: x4(+12dB)
Manual White Balance B	2C-2D	LLHH:	min:0(0H) - max:767(2FFH) 0: x1(0dB), 767: x4(+12dB)
(Color)			
Partial Scan	40-41	LLHH:	min:0(0H) - max:2052(804H)
Start Position			**setting value : 4 x n
Partial Scan Effective Lines	50-51	LLHH:	min:4(4H) - max:1544(608H)

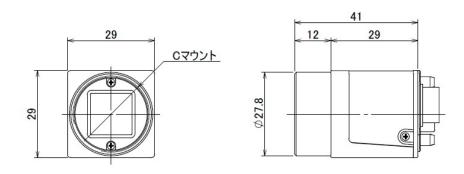
^{*} 2 Change the function ->SAVE->Camera restart

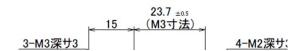
< Example > Manual Gain(Address 24-25) ->767(02FFH)

STX SR 24 FF 02 ETX

8. **Dimensions**







(単位:mm)

9. Initial Setting

Function	Address	Data	
Shutter	01	00:	1/51.7s(OFF)
White Balance (Color model)	02	00:	THRU
Trigger Mode	04	00:	Normal (Trigger OFF)
Trigger Polarity	05	00:	Positive
Trigger Input	06	00:	CC1
Slow Shutter	07	00:	OFF
Partial Scan Mode	08	00:	Full Frame
Camera Output Mode	0A	00:	2Tap Base Configuration
Output Data Selection	0B	00:	8bit
Baud Rate	10	00:	9600bps
Output Image Flip	18	00:	Normal
LED ON/OFF	1B	01:	ON
Manual Gain	20-21	0000:	0dB
Manual Shutter	24-23	0000:	Shutter(OFF)
Manual White Balance R (Color model)	28-29	0000:	0dB
Manual White Balance G (Color model)	2A-2B	0000:	0dB
Manual White Balance B (Color model)	2C-2D	0000:	0dB
Partial Scan Start Position	40-41	0000:	Start Position 0
Partial Scan Effective Lines	50-51	0808:	Effective lines 1544

10. Cases for Indemnity (Limited Warranty)

We shall be exempted from taking responsibility and held harmless for damage or losses in the user in the following cases.	curred by
$\ \square$ In case damage or losses are caused by fire, earthquake, or other acts of God, acts by the deliberate or accidental misuse by the user, or use under extreme operating conditions.	hird party,
☐ In case indirect, additional, consequential damages (loss of business interests, suspension business activities) are incurred as result of malfunction or non-function of the equipment shall be exempted from responsibility for such damages.	
$\ \square$ In case damage or losses are caused by failure to observe the information contained in instructions in this product specification & operation manual.	:he
$\hfill \square$ In case damage or losses are caused by use contrary to the instructions in this product specification & operation manual.	
☐ In case damage or losses are caused by malfunction or other problems resulting from us equipment or software that is not specified.	se of
☐ In case damage or losses are caused by repair or modification conducted by the custom unauthorized third party (such as an unauthorized service representative).	er or any

11. CMOS Pixel Defect

IDULE compensates the noticeable CMOS pixel defects found at the shipping inspection prior to our shipment. On very rare occasions, however, CMOS pixel defects might be noted with time of usage of the products.

Cause of the CMOS pixel defects is the characteristic phenomenon of CMOS itself and IDULE is exempted from taking any responsibilities for them. Should you have any questions on CMOS pixel defects compensation, please contact us.

12. Product Support

When defects or malfunction of our products occur, and if you would like us to investigate on the cause and repair, please contact your distributors you purchased from to consult and coordinate.